

Chair's Approval:

# **Business Administration**

Course Number:	BUAD 341
Course Title:	INTRODUCTION TO NON-PROFIT MANAGEMENT
Credits:	3
Calendar Description:	This course is designed to introduce students to the areas of responsibility of managers of non-profit organizations, and is intended to provide a broad overview of the management challenges of the non-profit sector. Topics include scope and function of the non-profit sector, an overview of financial management, human resources management, strategic planning, and marketing functions within the non-profit sector. Specific issues are emphasized, such as accountability, board selection, volunteer management, and fund-raising.
Semester and Year:	Fall 2016
Prerequisite(s):	Minimum third-year standing in the BBA program
Corequisite(s):	No
Prerequisite to:	No
Final Exam:	No
Hours per week:	3
Graduation Requirement:	BBA, Management Specialty – Elective BBA – Elective
Substitutable Courses:	No
Transfer Credit:	
Special Notes:	Students with credit for BUAD 339 Topic: Introduction to Non-Profit Management cannot take this course for further credit.
Originally Developed:	
EDCO Approval:	May 2010

#### **Professors**

Name	Phone	Office	Email
Kerry Rempel	762-5445 #4778	Kelowna: E227	krempel@okanagan.bc.ca

# **Learning Outcomes**

Upon completion of this course students will be able to

- explain the existence of the third sector according to an ideal or assumed set of facts or principles.
- demonstrate an understanding of the specificities of the non-profit sector.
- identify the challenges and main management issues of the non-profit sector.
- understand the principles of leadership and strategic management in a mission-based organization.
- identify the roles and responsibilities of the board.
- recognize the specific role of each management function (marketing, human resource, finance) in effectively managing a non-profit organization.
- describe the main tools and methods used in non-profit marketing and fundraising.
- describe the main strategies to recruit, develop, and supervise personnel in a non-profit environment.
- describe the main characteristics of financial management in a non-profit organization.
- discuss the main tools to evaluate the performance of a non-profit organization.

## **Course Objectives**

This course will cover the following content:

• See weekly course schedule for course content specifics

## **Evaluation Procedure**

Term Project and Presentation	30%
Case Analysis	30%
Seminar Discussion	20%
Online Journal Reflection	20%
Total	100%

## **Required Texts/Resources**

General Editor, Seel, K. (2014). The Management of Non-Profit and Charitable Organizations in Canada, third edition. Toronto: LexisNexis Canada. (*Older versions of the text are acceptable; check with your professor for specifics.*)

Assigned Readings as posted on course website.

# **Course Schedule**

Date		Topic		Activity
Week of:		Tue. Sep. 6 - College-wide orientation day Wed. Sep. 7 - Classes begin Mon. Oct. 10 - Thanksgiving Day (no classes) Fri. Nov. 11 - Remembrance Day (no classes) Tues. Dec. 6 - Last day of regularly-scheduled classes		
5	Sep	Non-Profits – Intro The Purveyors of Common Decency	Ch 1	
12	Sep	Non-Profits - Intro The Purveyors of Common Decency  Ch 2		Seminar 1
19	Sep	Board Governance	Ch 3	Seminar 2
26	Sep	Management for Non-Profits: (Issues chosen and submitted for Term Project and draft team charter completed)	Ch 8	Seminar 3 Project Proposal & Charter Due
3	Oct	Financial Management in the Non-Profit Sector	Ch 10, 13	Seminar 4
10	Oct	Management of Human Resources	Ch 11	Seminar 5
17	Oct	Fund-raising and Resource Development	Ch 7	Seminar 6
24	Oct	Marketing and Public Relations	Ch 6	Seminar 7
31	Oct	Program Evaluation for the Non-Profit Sector	Ch 9	Seminar 8
7	Nov	Leading and Managing in the Non-Profit Sector	Ch 4	Seminar 9
14	Nov	Volunteer Management	Ch 11	Seminar 10 Presentation schedule released
21	Nov	Current Issues in the Non-Profit Sector		Term Project Presentation
28	Nov	Current Issues in the Non-Profit Sector		Term Project Presentation
	9-20	Final Exam Period ( No Final Exam)		
Dec				

#### SKILLS ACROSS THE BUSINESS CURRICULUM

The Okanagan School of Business promotes core skills across the curriculum. These skills include reading, written and oral communications, computers, small business, and academic standards of ethics, honesty and integrity.

#### STUDENT CONDUCT AND ACADEMIC HONESTY

#### What is the Disruption of Instructional Activities?

At Okanagan College (OC), disruption of instructional activities includes student "conduct which interferes with examinations, lectures, seminars, tutorials, group meetings, other related activities, and with students using the study facilities of OC", as well as conduct that leads to property damage, assault, discrimination, harassment and fraud. Penalties for disruption of instructional activities include a range of sanctions from a warning and/or a failing grade on an assignment, examination or course to suspension from OC.

# What is Cheating?

"Cheating includes but is not limited to dishonest or attempted dishonest conduct during tests or examinations in which the use is made of books, notes, diagrams or other aids excluding those authorized by the examiner. It includes communicating with others for the purpose of obtaining information, copying from the work of others and purposely exposing or conveying information to other students who are taking the test or examination."

Students must submit independently written work. Students may not write joint or collaborative assignments with other students unless the instructor approves it in advance as a group/team project. Students who share their work with other students are equally involved in cheating.

#### What is Plagiarism?

Plagiarism is defined as "the presentation of another person's work or ideas without proper or complete acknowledgement." It is the serious academic offence of reproducing someone else's work, including words, ideas and media, without permission for course credit towards a certificate, diploma, degree and/or professional designation. The defining characteristic is that the work is not yours.

"Intentional plagiarism is the deliberate presentation of another's work or ideas as one's own." Intentional plagiarism can be a copy of material from a journal article, a book chapter, data from the Internet, another student, work submitted for credit in another course or from other sources.

"Unintentional plagiarism is the inadvertent presentation of another's work or ideas without proper acknowledgement because of poor or inadequate practices. Unintentional plagiarism is a failure of scholarship; intentional plagiarism is an act of deceit."

#### What are the Students' Responsibilities to Avoid Plagiarism?

Students have a responsibility to read the OC Plagiarism Policy and Procedures outlined in the OC calendar, which is available in online format <a href="www.okanagan.bc.ca">www.okanagan.bc.ca</a>. Students must acknowledge the sources of information used on all their assignments. This usually involves putting the authors' name and the year of publication in parentheses after the sentence in which you used the material, then at the end of your paper, writing out the complete references in a Reference section.

"Students are responsible for learning and applying the proper scholarly practices for acknowledging the work and ideas of others. Students who are unsure of what constitutes plagiarism should refer to the UBC publication "Plagiarism Avoided; Taking Responsibility for your Work". This guide is available in OC bookstores and libraries.

Students are expected to understand research and writing techniques and documentation styles. The Okanagan School of Business requires the use of the APA or MLA style, but suggests that students cite references using the APA guidelines (see Publication Manual of the American Psychological Association, 6<sup>th</sup> edition (2009). A copy of the APA manual is available in the reference section and also available for circulation from OC libraries. The library website has access to these two major citing styles.

# What are the Penalties for Plagiarism and Cheating?

The Okanagan School of Business does not tolerate plagiarism or cheating. All professors actively check for plagiarism and cheating and the Okanagan School of Business subscribes to an electronic plagiarism detection service. All incidents of plagiarism or cheating are reported and result in a formal letter of reprimand outlining the nature of the infraction, the evidence and the penalty. The Dean of the Okanagan School of Business and the Registrar record and monitor all instances of plagiarism and cheating. Penalties for plagiarism and cheating reflect the seriousness and circumstances of the offence and the range of penalties includes suspension from OC.